

## Terms of Use

Last Revised: October 14, 2022

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### 1. ACCEPTANCE OF TERMS OF USE

By accessing and using the Site, registering for an account on the Site, and/or making any purchases through the Site, you acknowledge that you have read, understood, and agree to be bound by these Terms, including the [Privacy Policy](#), which form an agreement that is as effective as if you had signed it. If at any time you do not agree to these Terms, please do not access, or use the Site or any of its content.

If you are accessing or using the Site on behalf of a company, legal entity, association, partnership, organization, or other entity (collectively, "Organization"), you accept and agree to these Terms on behalf of the Organization and you represent and warrant that you have the authority to bind the Organization to these Terms and to make purchases on its behalf. In such event, when these Terms use the words "you" or "your" it will refer and apply to you and that Organization. If at any time you do not have the authority to bind the Organization to these Terms or make purchases on its behalf, please do not access, or use the Site or any of its content. Even if you are accessing or using the Site on behalf of an Organization, you agree that you, as an individual, are bound by these Terms and the [Privacy Policy](#).

YOUR ACCESS TO, USE OF AND BROWSING OF THE SITE AND ITS CONTENT IS SUBJECT TO ALL TERMS CONTAINED IN THESE TERMS AND ALL APPLICABLE LAWS AND REGULATIONS. IF YOU DO NOT AGREE TO THESE TERMS, YOUR PERMISSION TO ACCESS OR USE THE SITE IS AUTOMATICALLY AND IMMEDIATELY REVOKED.

These Terms are subject to be revised or updated from time to time. Accordingly, you should check the Terms regularly for updates. Should the Terms be revised, Sloan will post the changes on this Site and the new Terms will be effective immediately upon posting. If Sloan makes any material changes to the Terms, in addition to posting the revised Terms to this Site, Sloan will notify you in the manner and to the extent required by law. You can determine when the Terms were last revised by referring to the "Last Revised" date at the top of this page. Each time you access, use, or browse the Site, you signify your acceptance of the then-current Terms.

Sloan may make changes to the Site or its contents, products, services or features at any time. You understand and agree that Sloan may discontinue or restrict your use of the Site at any time for any reason with or without notice.

### 2. PERMITTED USERS OF THE SITE

The Site is directed to persons 18 years of age or older. If you are under age 18, you are not permitted to submit any personally identifiable information to Sloan on the Site or offline. If you provide information to Sloan through the Site, you represent that you are at least 18 years of age or of an age to form a legally binding contract and you are not prohibited from receiving services or purchasing products available on or through the Site under the laws of the United States or any other applicable jurisdiction.

### 3. PRIVACY POLICY

Please review the [Privacy Policy](#) for the Site, which is incorporated in these Terms. If you do not agree with the [Privacy Policy](#), you are not authorized to access, use, or browse the Site.

### 4. PERMITTED USES

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Special terms may apply to some services, features or products offered on the Site, or when you register, enroll, or participate in any surveys or questionnaires; promotions; or any other services, events or activities sponsored by Sloan or third parties, or offered in connection with the Site (collectively, "Activities," or individually, an "Activity") that may be offered on the Site or offline. Such special terms or rules (which may include official rules and expiration dates) may be posted in connection with the applicable Activity. By participating in any Activity, you will become subject to those terms or rules. We urge you to read the applicable terms or rules which are applicable to the Activity, and to review our [Privacy Policy](#) which, as part of these Terms, governs any information you submit in connection with such Activities. Any special terms or rules are in addition to these Terms, and, in the event of a conflict, any such terms or rules shall prevail over these Terms.

## 5. DESIGN CONFIGURATION TOOLS

Sloan may make available through the Site tools that allow you to develop and design restroom and/or other projects using Sloan products (each a "Design Tool"). The Design Tools may allow you to create project summaries or other product documentation. Project summaries and any other documentation made available through the Design Tools is considered Content under these Terms. Design Tools may be operated by Sloan or by a third party. Design Tools operated by a third party may be subject to additional terms and conditions provided by that third party.

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## 6. SLOAN IOT PRODUCT SUBSCRIPTION SERVICES.

Sloan may allow users of Sloan connected products ("Sloan IOT Products") to log-in and access Sloan IOT Product subscription services through the Site, however, use of Sloan IOT Products is governed by separate Sloan IOT Product Terms of Use.

## 7. PRODUCT INFORMATION

Select products displayed on the Sites are available to purchase through the Sites from Sloan Marketplace, LLC. The prices displayed on the Sites are quoted in U.S. Dollars.

We have made every effort to display as accurately as possible colors and designs of our products that appear at the Sites. We cannot guarantee that the display of any color or design on your computer or mobile device will be accurate.

Product information on our Sites may contain typographical errors, inaccuracies, or omissions that relate to product descriptions,

pricing, promotions, offers, and availability. We reserve the right to correct any errors, inaccuracies or omissions and to change or update information or cancel orders if any information on the Sites is inaccurate at any time without prior notice (including after you have submitted your order).

## 8. PROPRIETARY RIGHTS

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## 9. ACCOUNT PASSWORD AND SECURITY

The Site may contain some features that require registration of a username and password ("Account"), including the password-protected account through which you can place orders and make purchases via the Site or use Design Tools. You agree to provide only accurate and truthful information in creating or maintaining an Account. You are responsible for maintaining the confidentiality of your password and are fully responsible for all activities that occur under your Account or password, whether by you or others. If you are using your Account on behalf of an entity or third party, you represent that you have authority from such entity or third party to use such Account and to act on behalf of such entity or third party. When you register for your login information and each time you access your account, you agree to (a) log out of the Account at the end of each session; (b) keep the password confidential and not share it with anyone else; and (c) immediately notify Sloan of any unauthorized use of the password or Account or any other breach of security. Sloan reserves the right to delete, modify or remove any content on any Account at any time in its sole discretion. You are solely responsible to backup any content that you do not want deleted, modified, or removed from the Account. Sloan is authorized to act on instructions received through use of your Account. This includes any purchases you make through the Site on behalf of the Organization that you represent, and Sloan is not liable for any loss or damage arising from your failure to comply with this Section.

## 10. User Content

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**b. License to Sloan.** You grant to Sloan a fully paid, royalty-free, perpetual, irrevocable, worldwide, non-exclusive, and fully sublicensable right (including any moral rights) and license to use, distribute, reproduce, modify, adapt, translate, create derivative works of, publicly perform, and publicly display your User Content, in whole or in part, together (at our option) with the names and likenesses of any persons identifiable therein, in any form, media, or technology now known or later developed, for the purposes of operating and providing the Site and their services to you and to other users. You agree and understand that we are not obligated to post, keep, or use your User Content.

**c. No Unsolicited Materials.** It is our policy not to accept or consider content, information, ideas, suggestions, or other materials

other than those we have specifically requested, to which certain specific terms, conditions and requirements may apply. This is to avoid any misunderstandings if your ideas are similar to those we have developed or are developing independently. Accordingly, Sloan does not accept unsolicited materials or ideas, and takes no responsibility for any materials or ideas so transmitted and you agree that any such ideas transmitted to Sloan are included in the above license you grant to us for any User Content.

**d. Your Warranties.** You represent and warrant that you are the owner of all rights, title, and interest in and to the User Content you upload (or such User Content is in the public domain), or otherwise have all rights necessary to grant the license provided for in these Terms and the User Content you upload is accurate, does not violate these Terms, and will not cause injury to any person or entity.

#### 11. YOUR INDEMNITY OF SLOAN

YOU AGREE TO INDEMNIFY, DEFEND AND HOLD HARMLESS SLOAN AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, SUBSIDIARIES, CONTENT PROVIDERS, AFFILIATES, PARTNERS, LICENSORS, LICENSEES, SERVICE PROVIDERS, SUPPLIERS, VENDORS, ACTIVITIES PARTNERS AND SPONSORS, BROKERS, MERCHANTS, ADVERTISERS AND OTHERS ACTING IN CONCERT WITH ANY OF THE FOREGOING (COLLECTIVELY, THE "SLOAN PARTIES"), FROM AND AGAINST ANY AND ALL LOSS, LIABILITY, CLAIM, DEMAND, ACTION, DAMAGE, LIABILITY, PENALTY, FINE, COST OR EXPENSE (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES), WHETHER INCURRED BY OR MADE AGAINST A SLOAN PARTY AND WHETHER MADE BY YOU, OR ON YOUR BEHALF, OR BY ANY THIRD PARTY DUE TO, ARISING OUT OF OR RELATING TO (A) YOUR USE OF OR RELIANCE ON THE SITE OR ANY CONTENT, USER CONTENT, PRODUCTS, SERVICES OR ACTIVITY AVAILABLE THROUGH THE SITE, OR YOUR DEALINGS IN CONNECTION WITH THE SITE, (B) YOUR SUBMISSION(S) OR ANY MATERIALS YOU SUBMIT OR TRANSMIT TO THE SITE OR TO SLOAN; (C) YOUR VIOLATION OF THESE TERMS, ANY APPLICABLE LAWS, OR THE RIGHTS OF SLOAN OR ANY THIRD PARTY; AND (D) ANY ACTIVITY RELATED TO ACCESS OR USE OF YOUR ACCOUNT OR PASSWORD WHETHER BY YOU OR ANY OTHER PERSON, OR ANY USE OF SLOAN'S ONLINE ORDERING SYSTEM.

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#### 14. DISCLAIMERS AND LIMITATION OF LIABILITY

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Exclusions and Limitations: Because some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of liability for consequential or incidental damages, the above limitations may not apply to you. This Limitation of Liability shall be to the maximum extent permitted by applicable law.

#### 15. NOTICE REQUIRED BY CALIFORNIA LAW

Pursuant to California Civil Code Section 1789.3, California residents are entitled to the following specific consumer rights notice:

The name, address, and telephone number of the provider of this service is Sloan Valve Company, 10500 Seymour, Franklin Park, IL 60131, 800.982-5839. Complaints regarding the service or requests to receive further information regarding use of this service may be sent to the above address or to [marketing@sloan.com](mailto:marketing@sloan.com).

The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Boulevard, Suite N 112, Sacramento, CA 95834 or by telephone at (800) 952-5210.

#### 16. PRODUCTS AND SERVICES

Unless otherwise prohibited by law, we reserve the right to change or substitute any products or services offered on the Site, and the prices or specifications of any such products or services, at any time and from time to time without any notice or liability to you or any other person. We reserve the right to limit quantities of products or services described on the Site, and to decline any purchase. The products or services described on the Site may be out of date or differ slightly from the actual products or services offered, sold, or provided by Sloan. Products or services described on the Site may not be available at all times or in all locations.

#### 17. PAYMENTS

By placing an order on the Site, you represent and warrant that you have the authority to both place and direct payment for the order. If you are paying for your order via credit or debit card, you represent that you are an authorized user of the credit or debit card and authorize Sloan or its designee to charge the credit and debit card you provided in the amount specified at checkout prior to completion of the order. You agree not to dispute the payment with your credit card company or bank, so long as the transaction corresponds to the terms provided to you at the time you place your order.

#### 18. GOVERNING LAW AND DISPUTES

Any dispute between you and Sloan arising out of or relating to these Terms, the [Privacy Policy](#), the Site or its Content shall be governed by, and will be construed in accordance with, the laws of the State of Illinois, U.S.A., without regard to choice of law principles. You irrevocably agree that the federal and state courts located in IL, U.S.A., are the sole and exclusive forum and venue for any dispute, as the most convenient and appropriate to address any disputes, and you agree to submit to the jurisdiction and venue of such courts. You agree that to the fullest extent permitted by law: (i) no claims by you shall be joined with any other and you agree not to participate in any claim brought by others; (ii) YOU HAVE NO RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE LITIGATED ON A CLASS-ACTION BASIS OR TO UTILIZE CLASS ACTION PROCEDURES; and (iii) you have no right or authority for any dispute to be brought in a purported representative capacity on behalf of the general public or any other persons.

The Site is controlled within the United States of America and is directed to individuals residing in the United States. Those who choose to access the Site from locations outside of the United States do so on their own initiative and are responsible for compliance with local laws if and to the extent local laws are applicable. Sloan does not represent that the Site or its Content is appropriate outside the United States of America. Sloan reserves the right to limit the availability of the Site for any person, geographic area, or jurisdiction at any time in its sole discretion.

#### 19. MISCELLANEOUS

If any provision of these Terms is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced. Headings are for reference purposes only and in no way define, limit, construe or describe the scope or extent of such section. Sloan's failure to act with respect to any failure by you or others to comply with these Terms does not waive Sloan's right to act with respect to subsequent or similar failures. These Terms, together with the [Privacy Policy](#), set forth the entire understanding and agreement between you and Sloan with respect to the subject matter hereof. Any cause of action or claim you may have with respect to these Terms, or the Site must be commenced within six (6) months after the claim or cause of action arises or such claim or cause of action shall be barred. You may not assign or transfer your rights or obligations under these Terms without the prior written consent of Sloan, and any assignment or transfer in violation of this provision shall be null and void. Sloan reserves the right to seek all remedies available at law and in equity for violations of these Terms or special terms or rules set forth on the Site, including without limitation the right to block access from a particular internet address.