

February 28, 2022

Dear Valued Customer:

Effective February 28, 2022, Sloan will be updating our Freight Policy. The new Freight Policy will impact all Sloan customers, both domestic and international.

Details of our new freight policy are below,

- o All prices are FOB Sloan facility as defined in the Uniform Commercial Code; products shall be shipped via Sloan's designated carrier under the following terms:
- o For all orders \$5,000 net or greater ship freight prepaid the following exceptions apply
- o Vitreous China only orders \$10,000 net or greater ship freight prepaid
- o Sink shipments \$15,000 net or greater ship freight prepaid
- o All freight prepaid terms listed above are within the United States (contiguous)

For all orders not meeting the minimums above, shipping terms shall be freight prepaid, with charges applied to the Sloan invoice.

For Sloan's complete Freight Policy visit <https://legal.sloan.com/#terms-of-sale>.

If you have any questions regarding Sloan's Freight Policy, please contact your local Sloan

Representative.

Sloan is committed to providing the highest quality products at the best value. Thank you for your continued support.

Sincerely,

A handwritten signature in cursive script that reads "Jackie Mika". The signature is written in a dark ink and is positioned above the printed name.

Jackie Mika

Vice President, Customer Experience