

## Sloan Subscription Terms & Conditions

**Effective Date: May 15, 2025**

These Subscription Terms & Conditions ("Subscription Terms") apply to your purchase and use of recurring subscription orders ("Subscription(s)") for eligible consumable products (such as parts and water-free urinal cartridges) offered by Sloan Marketplace LLC ("Sloan Marketplace," "we," or "us") via sloan.com. By enrolling in a Subscription, you agree to these Subscription Terms, which supplement and incorporate by reference the Sloan Marketplace [Terms of Sale](#) ("Terms of Sale"). In the event of a conflict, these Subscription Terms control for Subscription orders only.

### 1. Subscription Program

- The Subscription program allows you to receive eligible products on a recurring basis at intervals you select (e.g., monthly), when purchased on sloan.com.
- Subscription benefits, pricing, and eligibility are subject to change at any time at Sloan Marketplace's sole discretion. Changes will apply to future orders only.

### 2. Subscription Orders, Payment, and Renewal

- By enrolling, you authorize Sloan Marketplace to automatically charge your selected payment method for each recurring shipment at the then-current price (including any applicable discounts, taxes, and shipping fees).
- The price for each shipment will be the price in effect at the time your order is processed. **Prices are subject to change at any time and may impact future shipments on your subscription.** Prior to processing any recurring orders, you will receive notification via email (or through alternative methods where legally required) that includes the current applicable price and charges.
- Your Subscription will continue until you cancel. You may cancel or modify your Subscription at any time before your next order is processed by visiting your account page or contacting customer service.
- If we are unable to process payment, we may suspend or cancel your Subscription.

### 3. Changes, Cancellation, and Termination

- You may cancel or skip a scheduled Subscription shipment at any time before it is processed.
- Sloan Marketplace reserves the right to modify, suspend, or terminate any Subscription or the entire Subscription program at any time, for any reason, with or without notice.
- If we terminate your Subscription after you have been charged but before shipment, you will receive a refund for that shipment.

### 4. Returns and Refunds

- Returns and refunds for Subscription orders are governed by the Sloan Marketplace [Return Policy](#).

### 5. Limitations

- Subscriptions are available only for eligible products shipped to addresses in the United States.
- Subscriptions are personal to you and may not be transferred, assigned, or resold.
- Sloan Marketplace may limit the quantity or frequency of Subscription orders at its discretion.

### 6. NOTICE OF AUTOMATIC RENEWAL

**Your subscription will automatically renew at the frequency and price (subject to change) stated at checkout until you cancel. You may cancel your subscription at any time before your next order is processed. You will receive advance email notice of any renewal**

and any price changes, as required by law. For instructions on how to cancel, visit your account page or contact customer service at [Customerservice@sloanmarketplace.com](mailto:Customerservice@sloanmarketplace.com).

#### **7. Incorporation of Terms of Sale**

All other terms—including but not limited to warranty, limitation of liability, dispute resolution, governing law, and general provisions—are governed by the [Terms of Sale](#), which are incorporated herein by reference.